

# We Are Different!!

To: THE Only  
Automotive people  
I'll trust my vehicle  
To.

Way you arranged  
car troubles last week!  
I learned a VERY VERY  
important lesson that  
week & that was taking your  
car to a Professional  
garage with qualified  
mechanics that will provide  
prompt service with proper  
diagnosis is PARAMOUNT.  
I learned this the hard

KNIBBE AUTOMOTIVE,

AND AGAIN I MUST  
EXPRESS MY GRATITUDE.

I AM TOTALLY IMPRESSED  
WITH THE STAFF. I  
ALWAYS RECEIVED THE  
MOST AWESOME SERVICE  
WITH THE MOST DEDICATED

MECHANICS.  
AND ALL I CAN  
DO IN RETURN  
IS 'KEEP BRAGGING  
ABOUT KNIBBE  
AUTOMOTIVE.'  
THANK YOU!

enduring an extended  
delay. Sometimes it is  
hard to know how much  
seemingly small acts  
of kindness can mean  
to the recipient. This  
one was enormous to

CHERYL AND I ARE CONSTANTLY "WOWED"  
BY YOUR SERVICE. THE INTEGRITY  
DISPLAYED BY YOUR SHOP IS SECOND  
TO NONE.  
THANKS FOR ALL YOUR HELP.

The extra effort and  
assistance you gave  
was certainly appreciated.  
See you again!

I sometimes feel so lucky  
to have discovered such  
a wonderful automotive shop!

These are all actual  
thank-you cards from  
actual customers - you  
can see them in our shop!

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